



General Terms and Conditions (GTC)

General Terms and Conditions (GTC), SPORTident Timing

1. Inquiries to hire equipment from SPORTident should be made as early as possible, but with a minimum of four weeks before the intended use. Any request for modification has to be communicated to SPORTident at least three working days before the date of shipment.
2. Hiring period
 - a. The hiring period starts when the package is sent and ends when the package returns back at SPORTident.
 - b. The hiring period is agreed-upon with the customer and stated on the Acknowledgement of Order or the Delivery Note (date of shipment and return date).
 - c. The standard hiring period of nineteen days is intended for a two-day sport event at the weekend.
3. Liability
 - a. The customer is liable for all losses and damages to the equipment during the hiring period. Damaged equipment will be invoiced according to the current SPORTident sales price list.
 - b. SPORTident's liability is limited to the value of the order as it is written on the Acknowledgement of Order or the Delivery Note.
4. Shipment
 - a. Shipment of the equipment from SPORTident to the customer is the responsibility of SPORTident.
 - b. Shipment costs from SPORTident to the customer are in addition to the equipment hiring prices and will be invoiced to the customer. Our offered shipping prices are preliminary prices.
 - c. SPORTident is not liable for late deliveries in the case of irregularities or delays during delivery.
 - d. Shipment of the equipment from the customer back to SPORTident is the responsibility of the customer.
 - e. Shipment costs from the customer to SPORTident are covered by the customer.
 - f. A shipping service providing parcel tracking and guaranteed maximum delivery time must be used for shipment from the customer to SPORTident. Express delivery has to be used, without exception. We strongly recommend to use UPS, TNT, FEDEX or DPD for shipping. We do not recommend to use DHL.
 - g. The customer has to provide SPORTident with the parcel tracking code and the expected arrival date of the equipment directly after shipping the equipment.
 - h. Taking into account the regular delivery times to the place of destination, the customer sends the equipment so that it arrives at SPORTident on or before the return date indicated on the delivery note. If the equipment arrives at SPORTident after the return date written on the delivery note, SPORTident will charge 15% of the total value of the order as it is written on the



acknowledgement of order or the delivery note for each day exceeding the return date. The customer is not liable for late deliveries in the case of irregularities or delays during delivery.

5. SPORTident Cards

- a. SPORTident cards are hired with elastic bands (14cm or 25cm in length). The customer should indicate the desired band length. The elastic bands are delivered separately from the cards, the customer needs to attach each band to each card. For hygienic reasons, bands are cleaned after each use. The customer needs to remove the bands from the cards after use and before shipping them back to SPORTident.
- b. All hired SPORTident cards must be returned cleaned – as they were delivered – otherwise SPORTident will charge 1 € per unit for cleaning.
- c. All hired SPORTident cards are personalised to SPORTident. The personalisation may not be changed. Otherwise, a service fee will be charged.

6. SPORTident Stations and Modems

- a. SPORTident delivers SPORTident stations to the customer prepared and configured for their intended use, according to the requirements specified by the customer.
- b. Rechargeable stations are delivered uncharged and need to be charged by the customer prior to usage. Equipment to charge the stations is included in the delivery.
- c. All hired SPORTident stations must be returned cleaned – as they were delivered – otherwise SPORTident will charge 3 € per unit for cleaning.
- d. The customer must not open a hired SPORTident modem. It is not allowed to remove or exchange the SIM card. Unauthorised openings of the modem will be charged with 25 € per modem.



Agreement

I hereby accept and agree to the SPORTident Hire Services terms and conditions.

Date

Name

Signature